



### Report Content

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- 2. About the Study and Demographics
- 3. University Perception
- 4. Career Perception
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We believe in a **future** of work where **every person** has the **right place** and **opportunities** to **grow** their potential.







# We are experts in Talent Communication

As **thought leaders** in the field of Talent Communication with over 21 years of experience, we bring the voice of candidates to the table by providing knowledge and insights to help shape the future of employer branding, talent acquisition, and talent communication.

Every year, candidates worldwide take part in Potentialpark's Global Study to share with us their **expectations**, **preferences**, **and needs during the job search and application processes**. We analyze how employers meet these expectations, and monitor the trends of recruitment and application processes.

As a Potentialpark Partner, you receive a report with the most important insights from our 2025 Talent Communication Study.

We thank you for your cooperation and dedication to make this happen!
We are looking forward to yet another year of bringing candidates' voices to the table and without your help it won't be possible.









### About the Study



77 countries included in the study



**81 days** of data collection



1 Potentialpark Talent Communication Study Response Breakdown

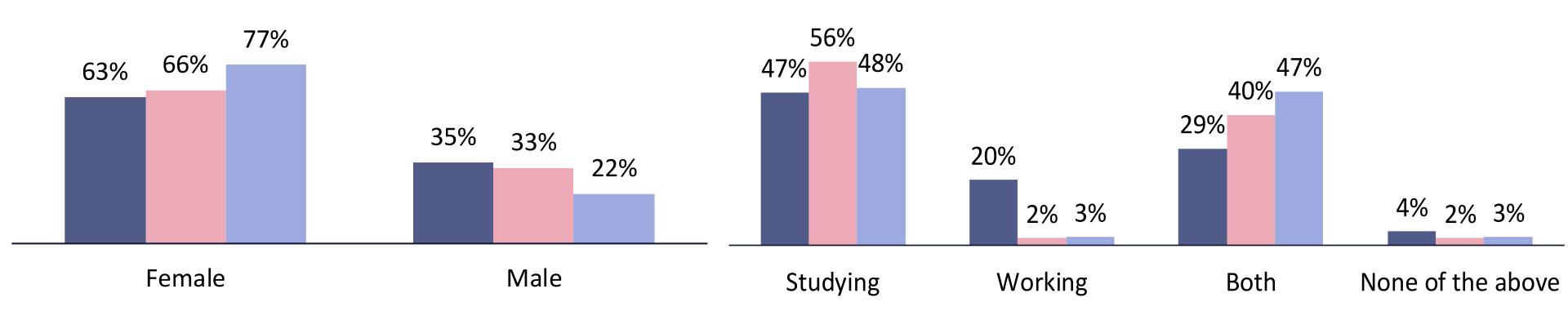
30,855 responses globally

Latvia
509

University
of Latvia
158

## What gender do you identify with?

## Are you currently studying or working?









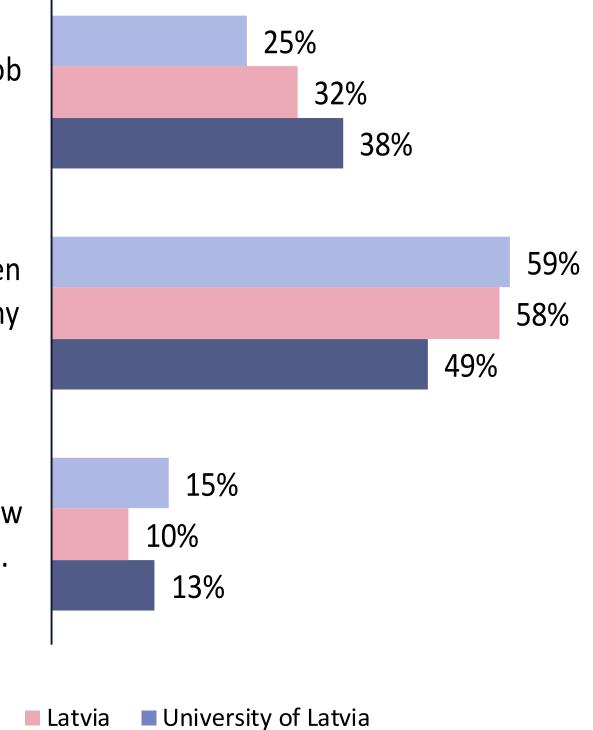
## Are you actively looking for a new job right now?

Yes, I am actively searching for new job opportunities.

I am not actively searching, but I am open to new job opportunities if they come my way.

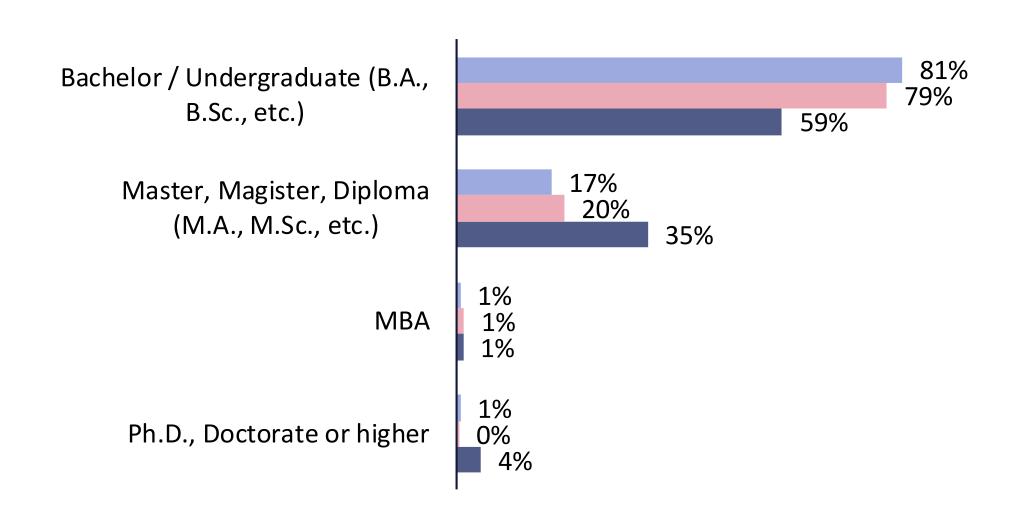
No, I am not currently looking for a new job and will not be in the near future.

Europe



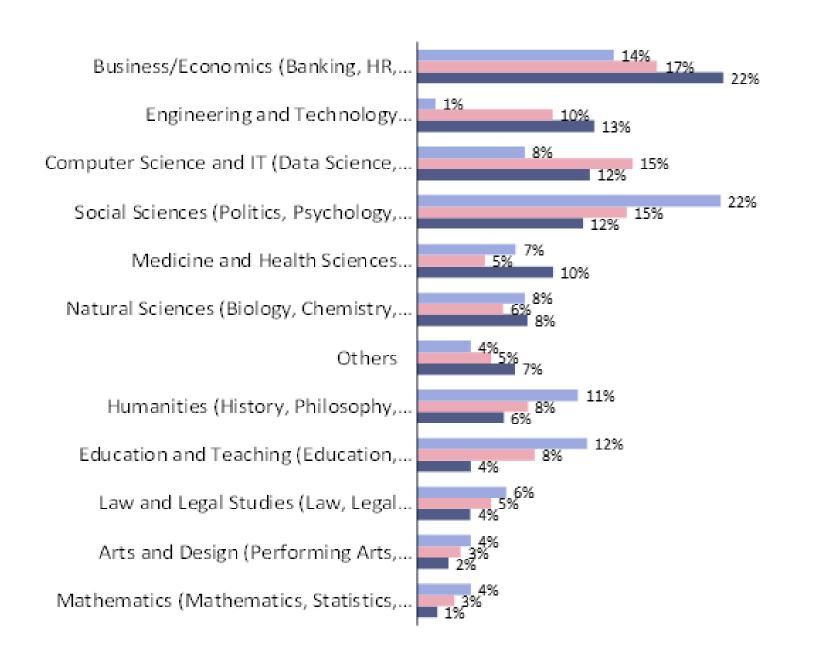


## What degree are you currently pursuing?



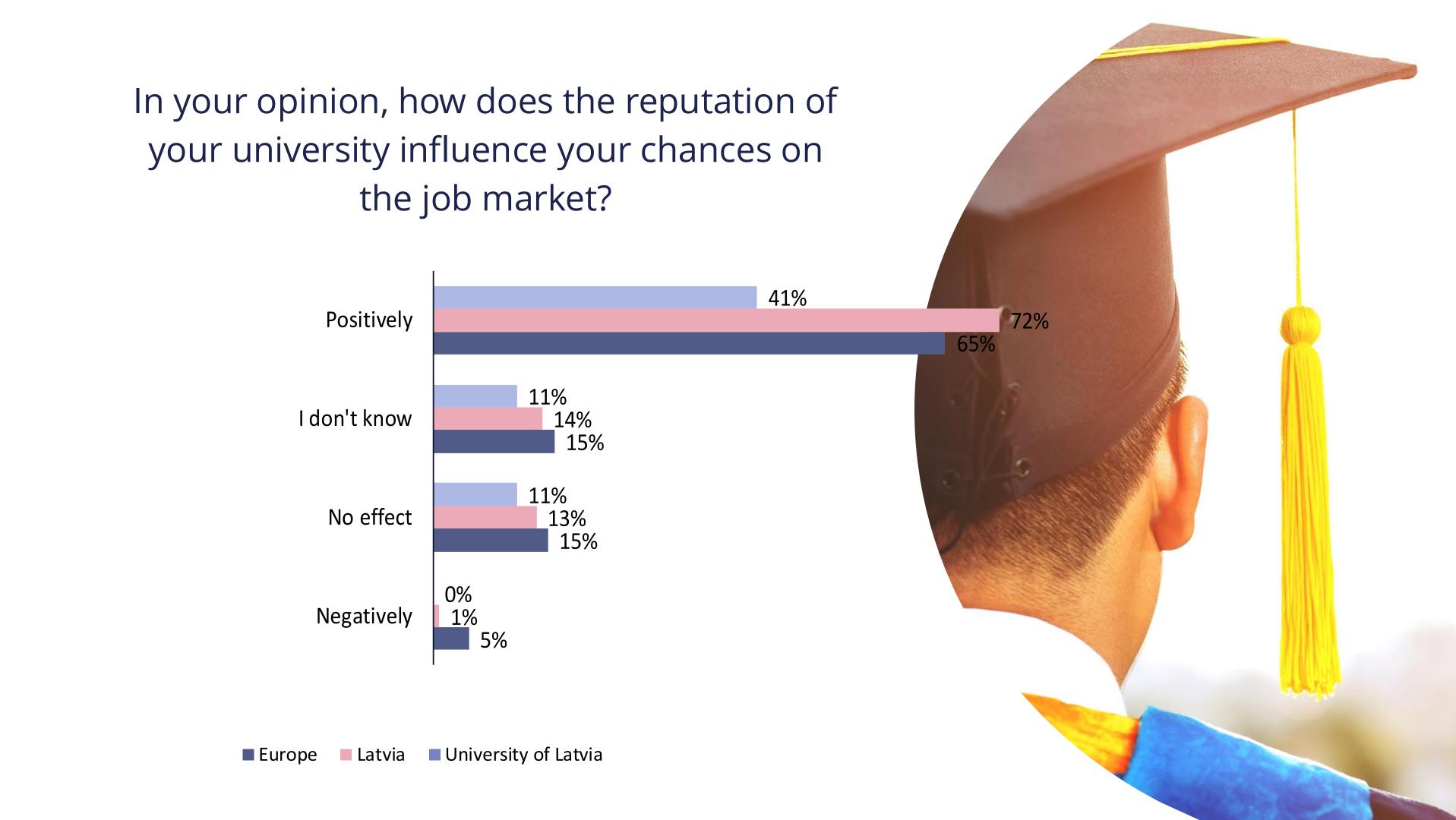
Note: only asked students who currently enroll in full-time or part-time study

# What field of study did you pursue or are you currently pursuing?

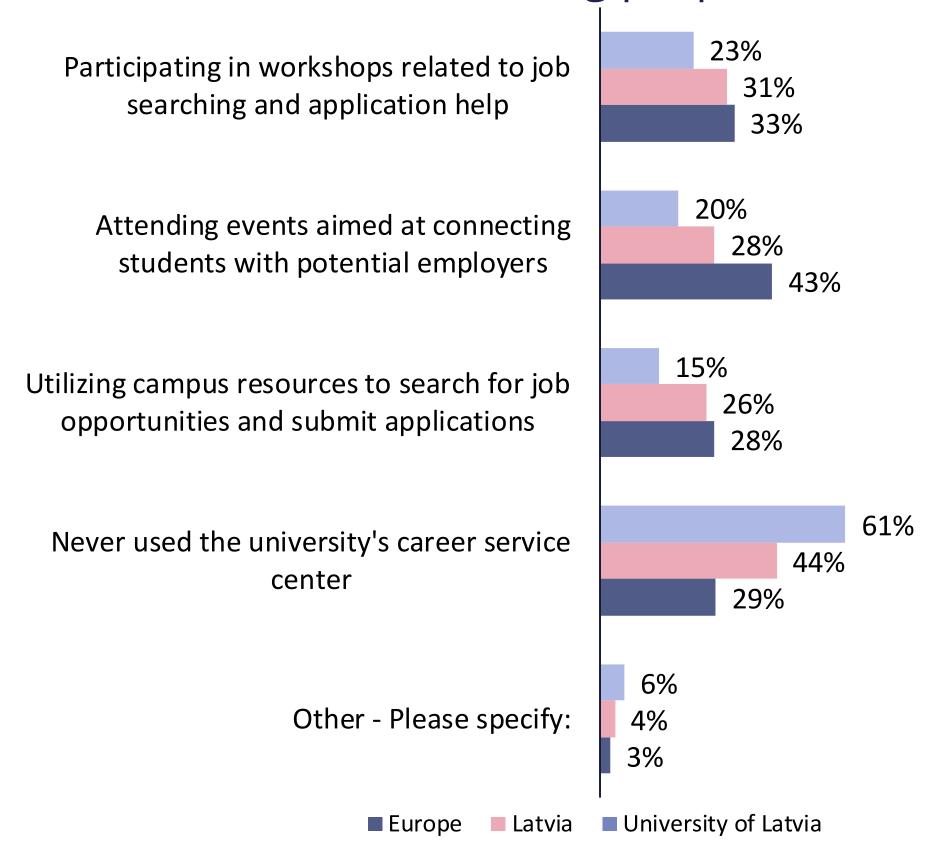




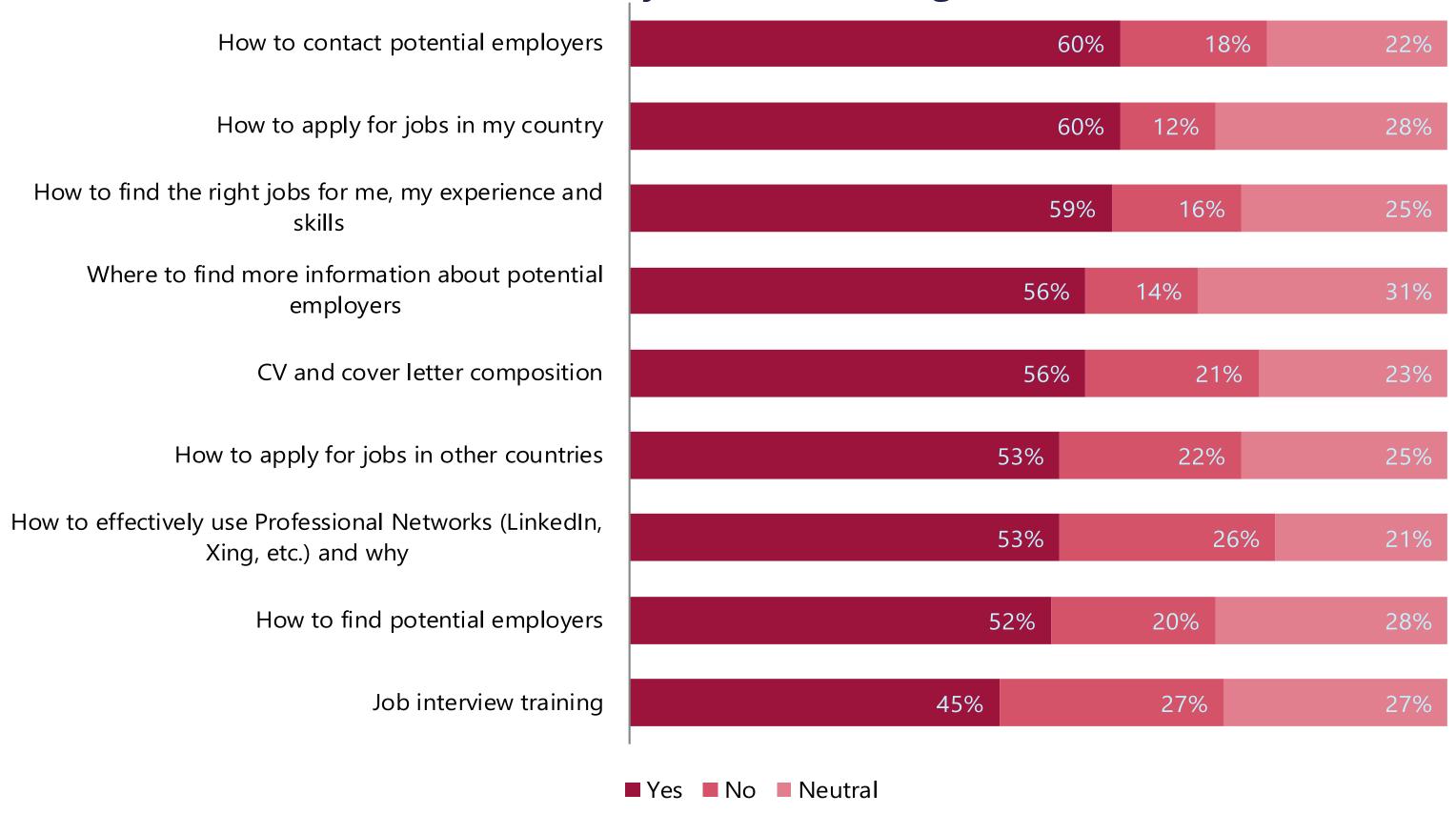




Have you ever used your university's career service center for any of the following purposes:



### Are you satisfied with the help provided to you by your university in the following areas?



#### How useful do you find the following university and company events for your career search?

	Europe	Latvia	University of Latvia
Workshops or seminars	5	3	3
Curriculum involvement (e.g. employers runs or participates in courses at the university)	3	2	1
Company's Meet and Greet	4	4	5
Webinars	6	6	6
Career fairs	2	5	4
Open days at the offices of potential employers	1	1	1
Virtual career fairs	7	7	9
Business games and challenges	9	8	7
Business breakfast/lunch/dinner/coffee	8	8	8

Note: Data shows the ranking of importance.



## TOP 10 reasons for not using Career Service Center

- 1. Lack of Awareness
- 2. Limited Career Opportunities
- 3. Early in Academic Journey
- 4. Ineffectiveness or Low Quality of Services
- 5. Geographical and Accessibility Issues
- 6. Language and Cultural Barriers
- 7. Perception That Services Are Irrelevant
- 8. Lack of Opportunity or Time
- 9. Issues with Trust and Effectiveness
- 10. University Does Not Provide Career Services

### What do students say?

"Because in my imagination I don't feel that attending events together with employers really leads to finding a job, I prefer to search for positions from company websites or online platforms."

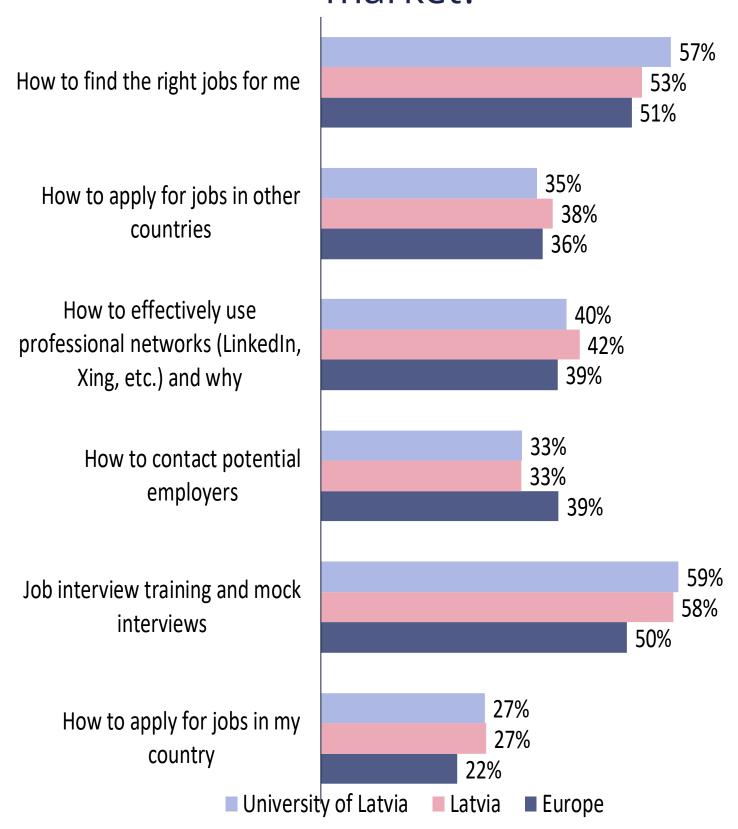
"None of the offers seemed enticing-sometimes the jobs they offer and the contacts they choose seem almost insulting to graduates"

"Because I believe that many companies greenwash through universities to appear more attractive and find talent"

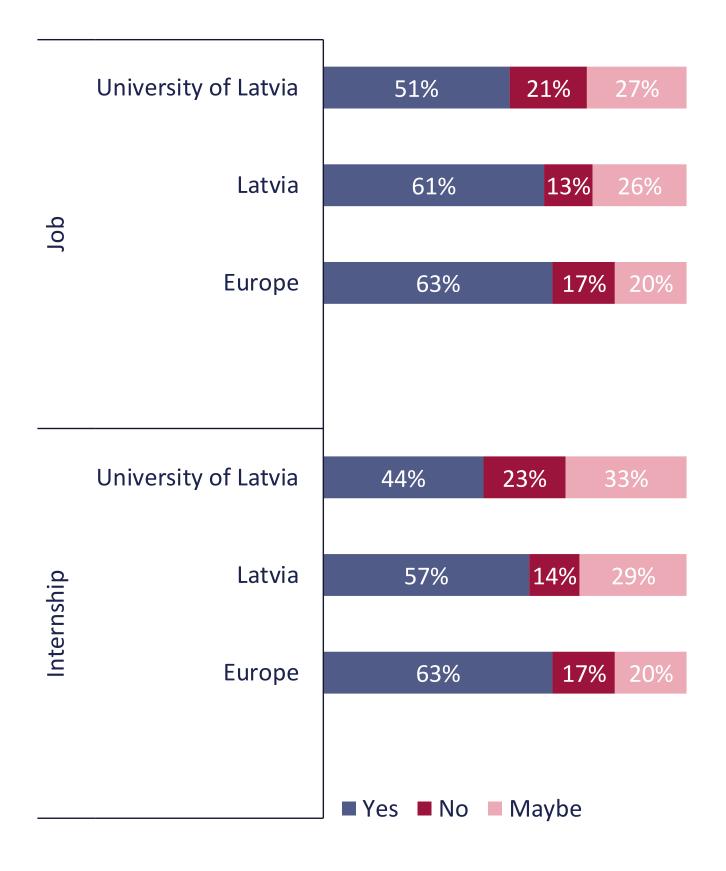
"The one that my university provides are not helpful, informative, and bias I can search better opportunities outside by myself"

"They weren't that student friendly to begin with and secondly they weren't punctual with their work."

## In which areas do you need help to improve your chances in the job market?



### Would you consider doing an internship or a full-time job abroad?



## What career-related events are missing?

- 1. General Career Development Events
- 2. Industry-Specific Events
- 3. Networking and Employer Interaction
- 4. Skill Development Workshops
- 5. Global and International Opportunities
- 6. Entrepreneurship and Innovation
- 7. Practical Exposure





### **Key Points**

- Students view **university reputation and rankings** as a key factor in shaping their future **employability**.
- Students seek more accessible workshops and events, especially for those who
  live far away or have a tight schedule and are struggling to attend on-sight events.
   Online events can be a good solution and reach larger amounts of students.
- Many students can benefit from soft-skills guidance, such as networking, interviews, active listening and time management.
- Engaging with students via the career center is a challenge faced globally.
   Tracking and following their needs can attract students to corporate and take advantage of the career center.

#### **CAREER CAFÉ**

At our monthly event called
Career Coffee Dates, you can
participate in 45-minute group
discussions. Together with the
Career Office team and IU
students, you can:

- Discuss your professional goals
- Gain insights into how you can advance in your career
- Exchange information about career opportunities, trends and news!

IU Internationale Hochschule

### **YOUR Best Practices**

Università Ca' Foscari Venezia

#### OBIETTIVI PER LO SVILUPPO SOSTENIBILE



ENERGIA PULITA E ACCESSIBILE

13 LOTTA CONTRO IL CAMBIAMENTO CLIMATICO



8 LAVORO DIGNITOSO E CRESCITA

14 VITA SOTT'ACQUA





15 VITA SULLA TERRA













6 ACQUA PULITA E SERVIZI IGIENICO-SANITARI



Career Service for Sustainable Development

#### LinkedIn Seminar



#### Seminarios de LinkedIn:

Espacios interactivos a cargo de expertos para potenciar el uso de la red social líder en el networking profesional.

Universidad
Torcuato di Tella

### YOUR Best Practices

#### Career Center Podcast



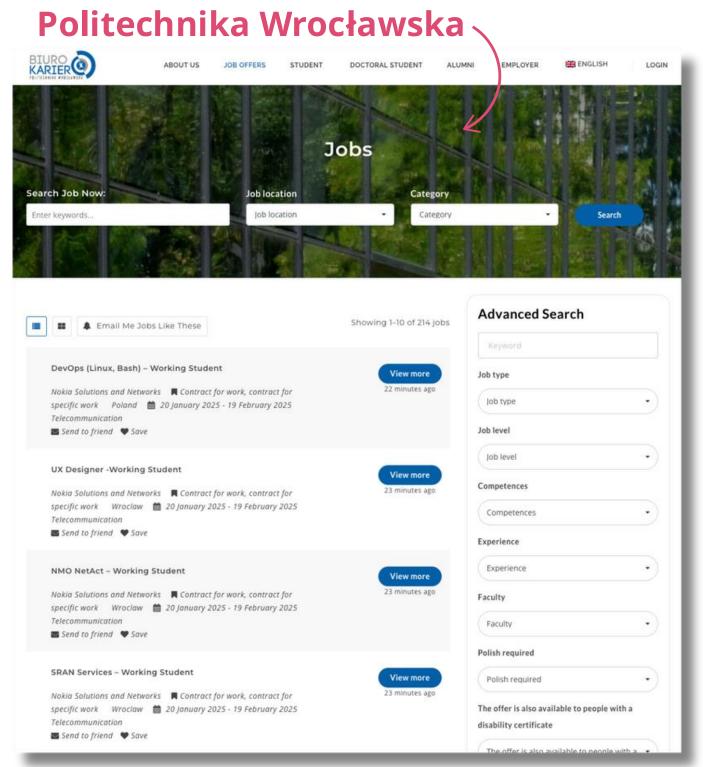
**Lancaster University** 

#### In-Person and Digital Entrepreneurship Resources



Des rendez-vous gratuits pour monter en compétences, découvrir l'écosystème entrepreneurial et échanger avec les entrepreneurs EDHEC.





Advanced Search Job Board





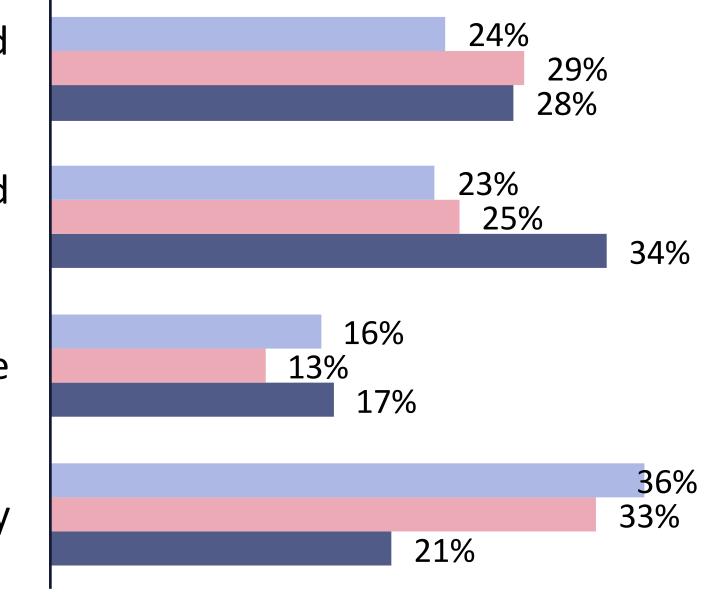
## In your career journey, what motivates you the most?

Flexibility and innovation

Achievement and recognition

Positive social change

Peace and stability

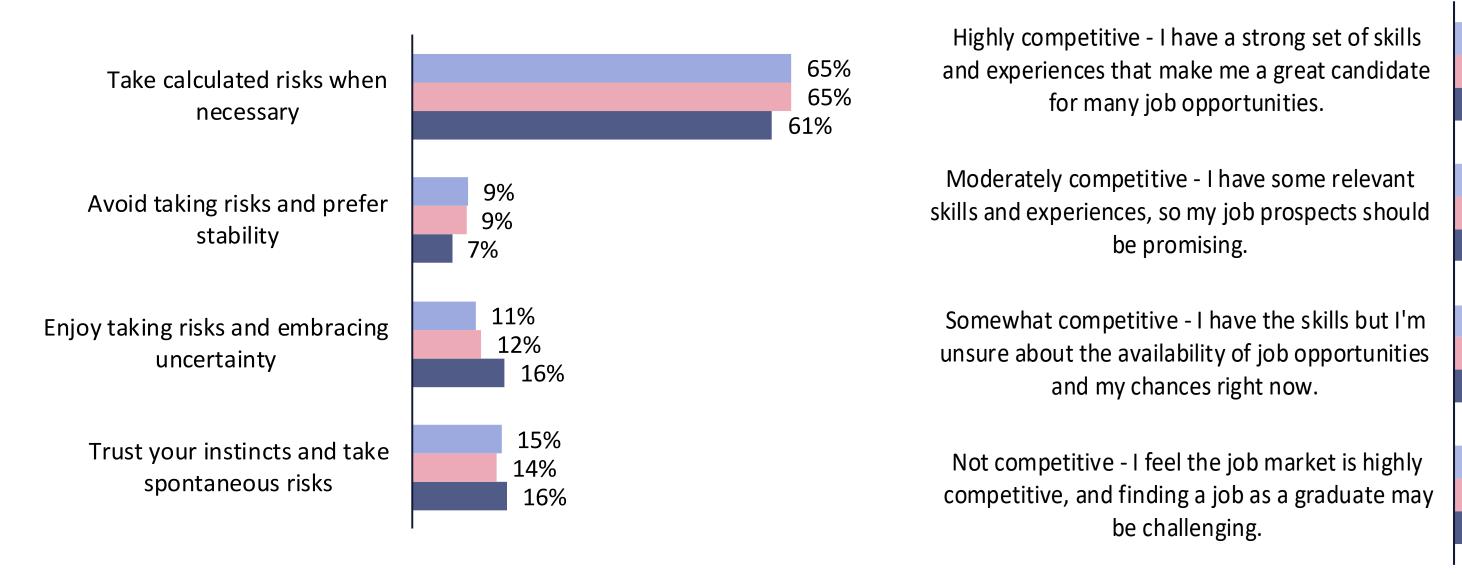


University of Latvia

Latvia

### When it comes to taking risks in your career, how do you feel?

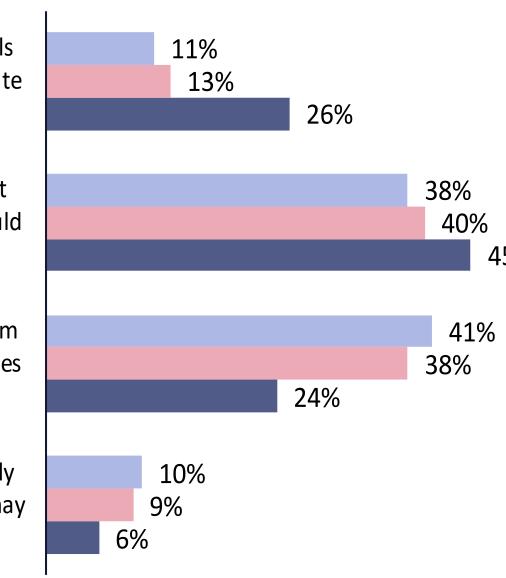
## How do you perceive your competitiveness in the job market?



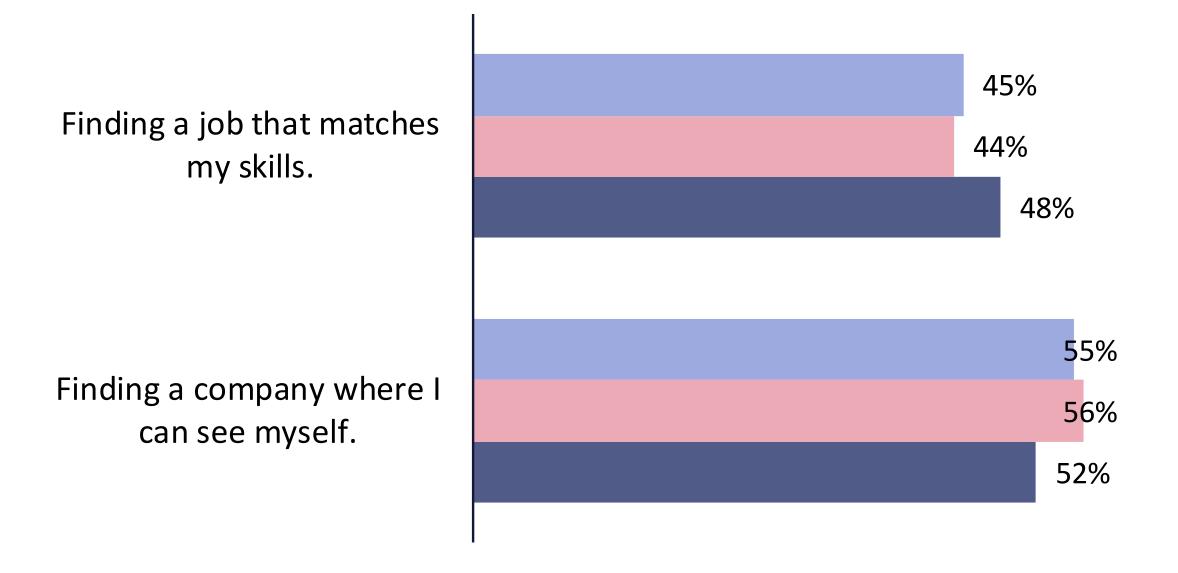
Europe

Latvia

University of Latvia



When searching for new employment opportunities, what is your main priority?

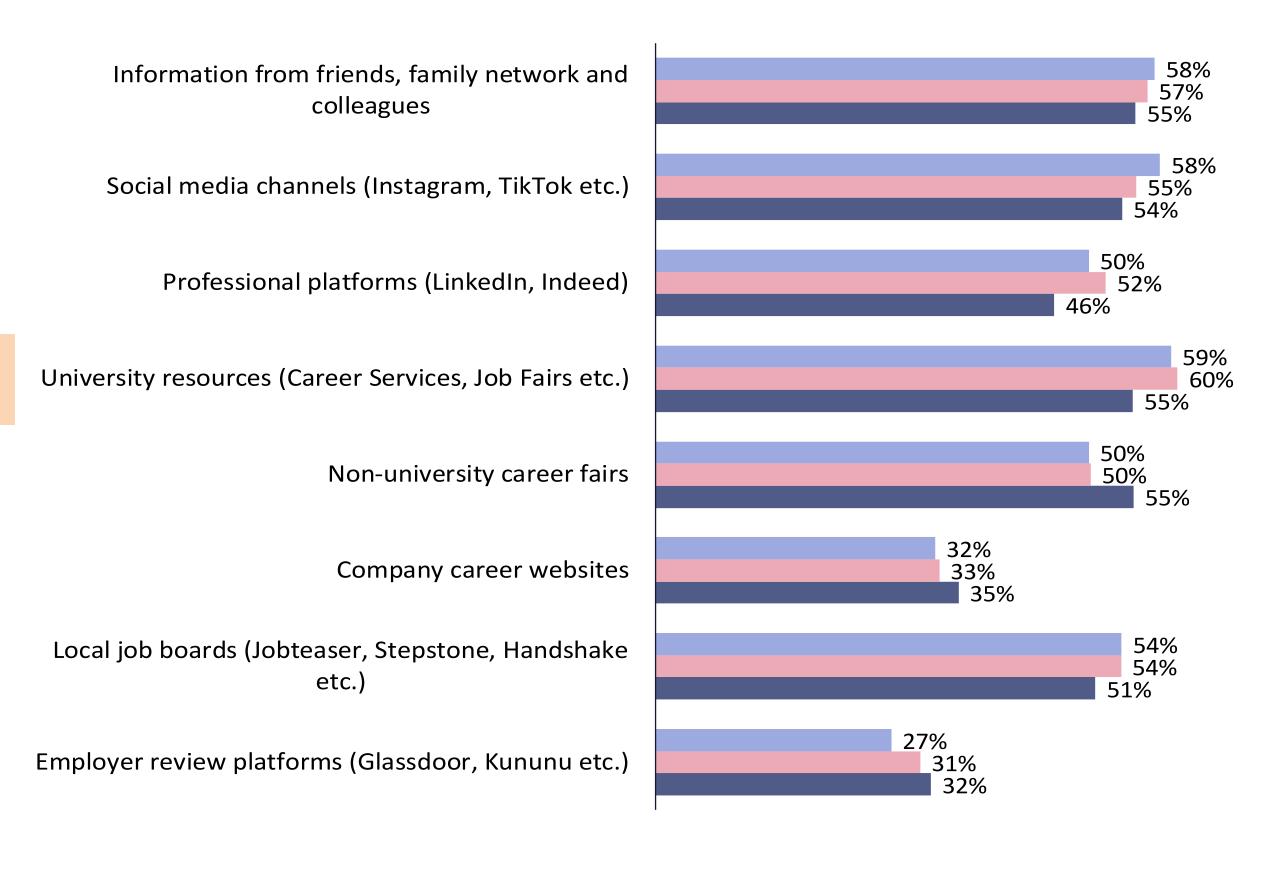


■ Latvia ■ University of Latvia



## Which channels or sources do you prefer to use during each stage of your job search and application process?

How I first hear about a company or job

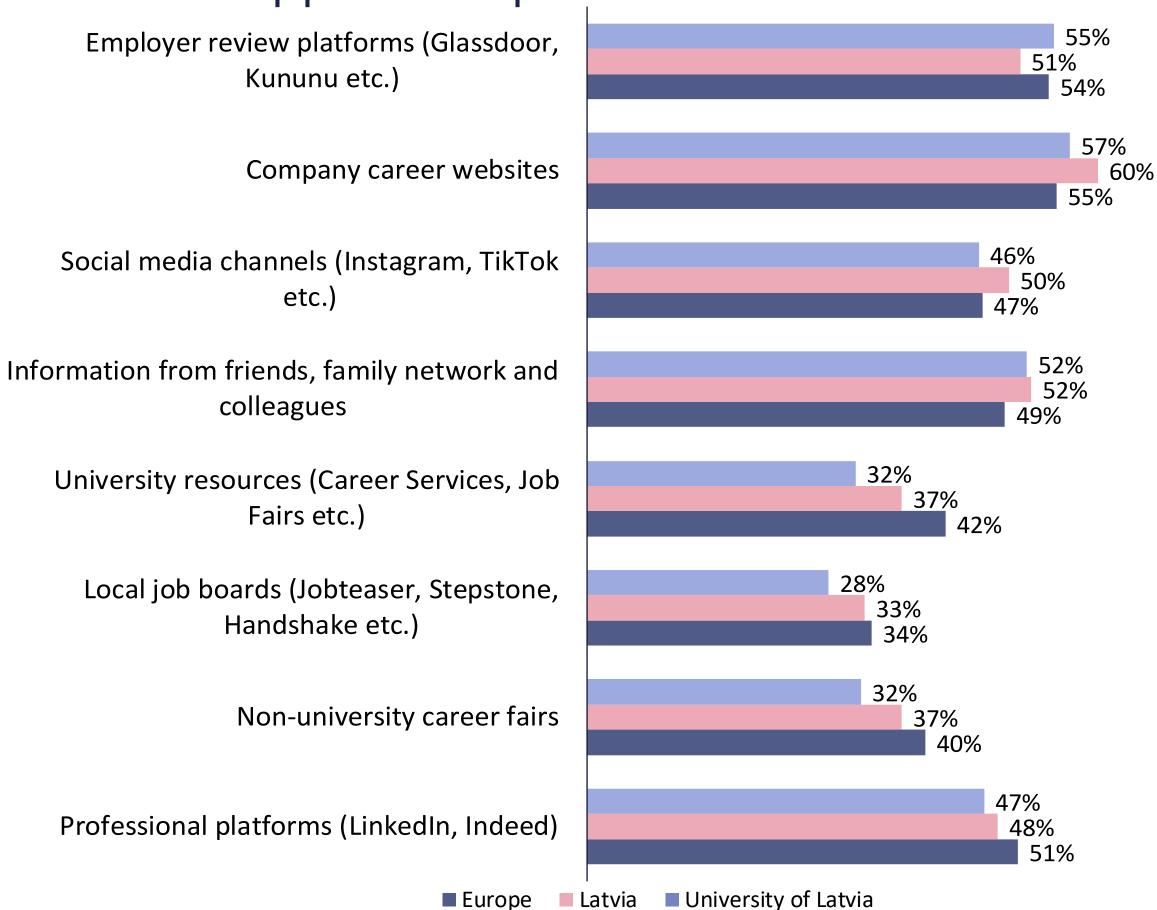


Europe

■ Latvia ■ University of Latvia

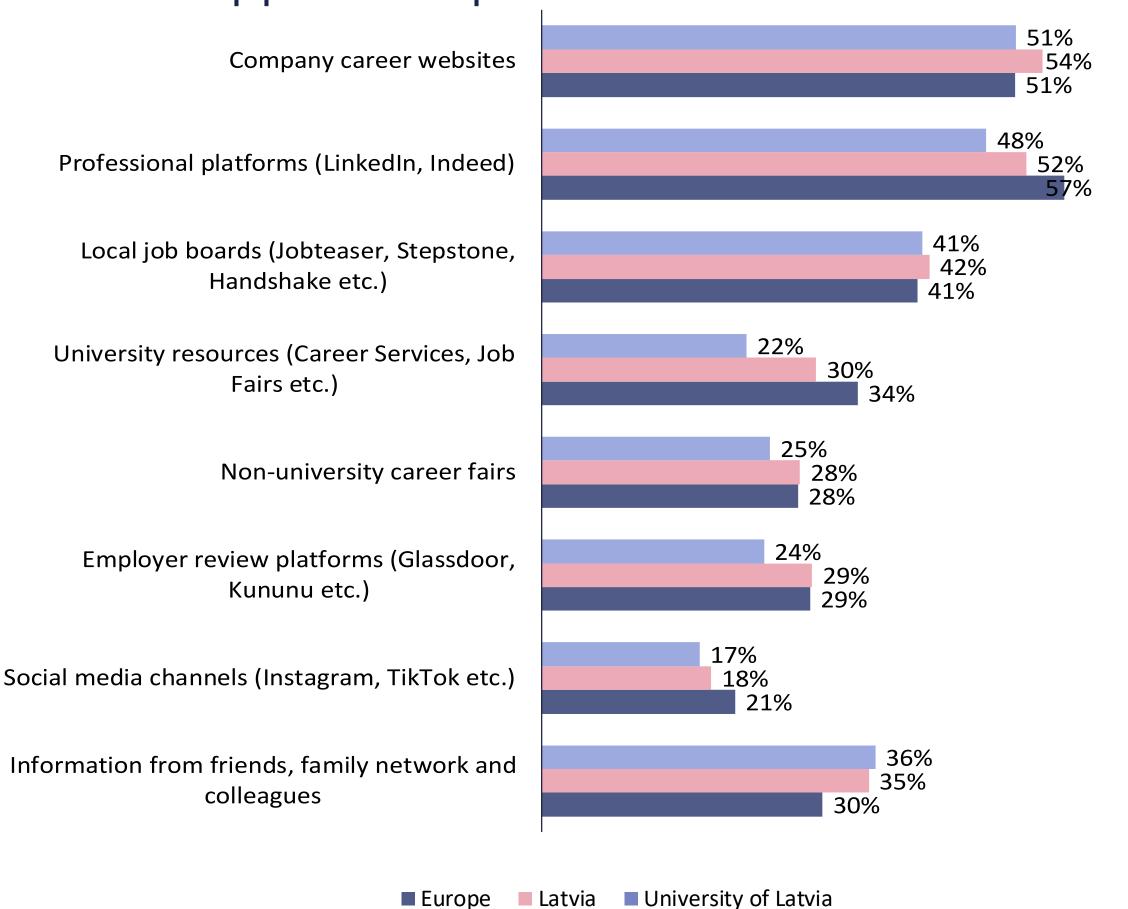
Which channels or sources do you prefer to use during each stage of your job search and application process?

Before deciding to apply to learn more about the company



Which channels or sources do you prefer to use during each stage of your job search and application process?

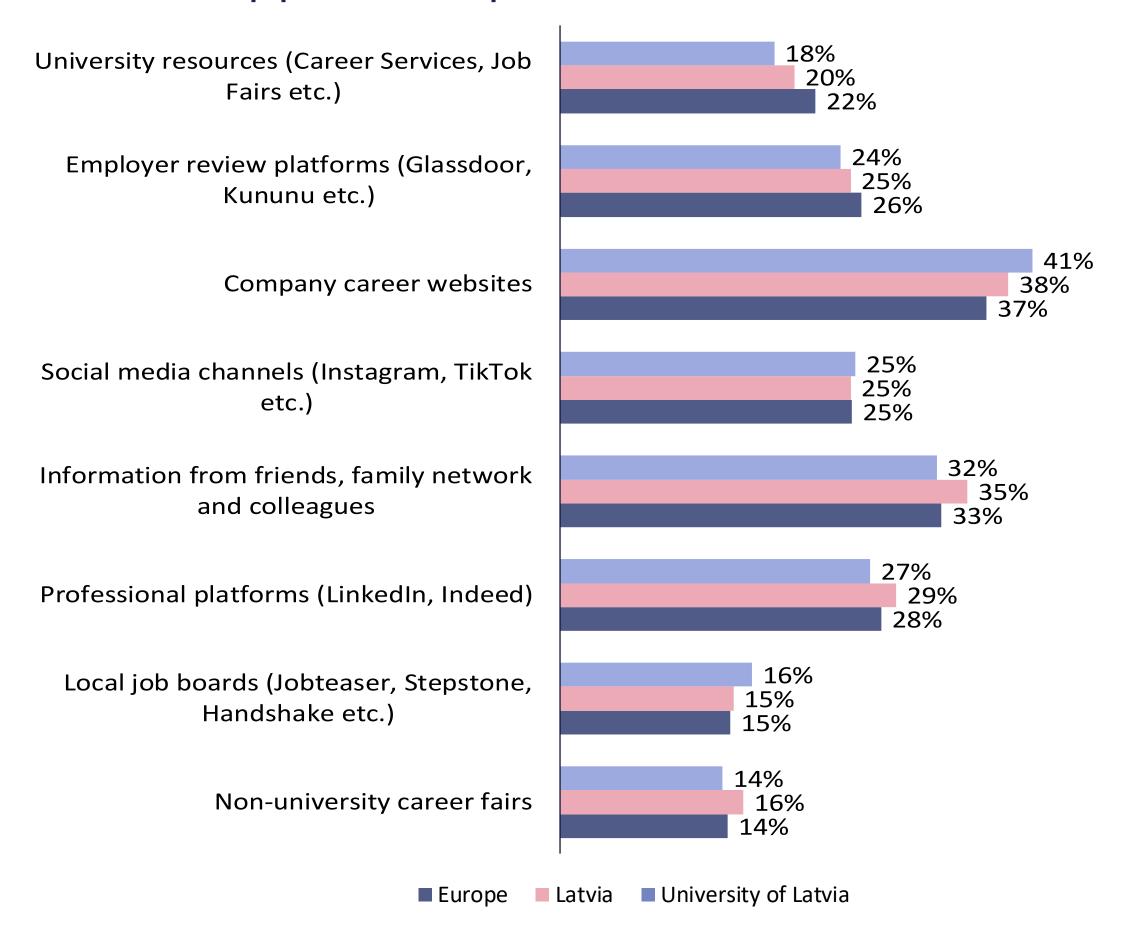
**Applying for jobs** 



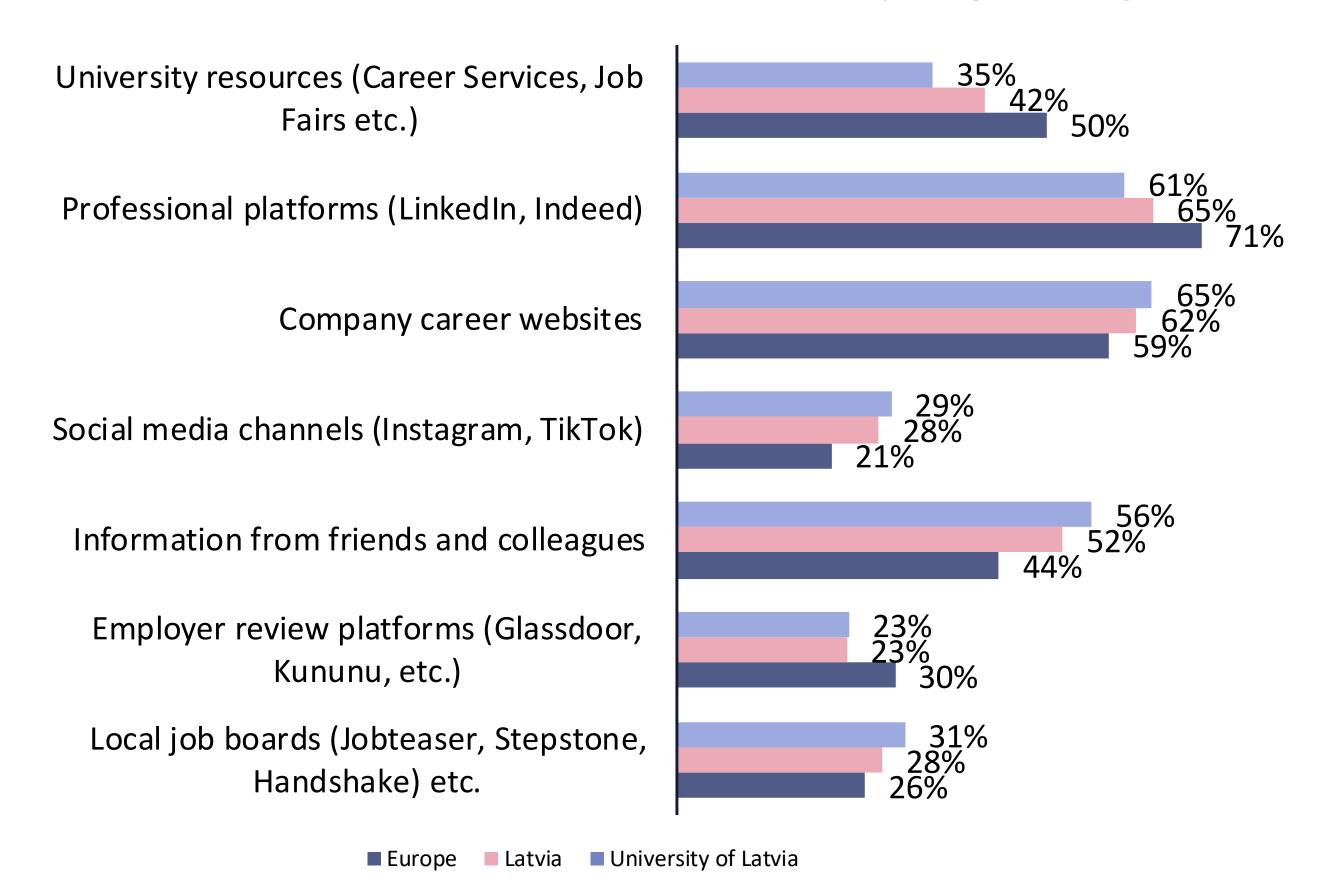
Europe

## Which channels or sources do you prefer to use during each stage of your job search and application process?

When preparing for an interview



## Which of the following resources do you find the most credible when it comes to career-related information or job postings?



### Skills-based job search

LinkedIn allows you to filter job ads by specific skills:

- Enter key works in the search bar
- Applying filters based on skills
- Comparing your skills to the ones on the job ad

LinkedIn

search highlights specific skills instead of just degreese or experience. By focusing on both hard and soft skills, candidates can target roles that match their strengths.

A skills-based job

#### **Qualifications**



4 skills match your profile. Stand out by adding other skills you have.

#### Skills associated with the job post

Identified by LinkedIn

- 4 skills on your profile Communication, Digital Marketing, Marketing, and Social M...
- 6 skills missing on your profile Advertising, Merchandising, Online Marketing, Search Engi...

Add skills you have to your profile to stand out to the employer. Add skills

By focusing on the skins needed for the role rather than the job title itself, we open the door to new and exciting job opportunities, making sure each candidate finds the right place for then to reach their full potential.

#### iHire

T Refine Results

Posted Date	+
Job Category	+
Career Title	+
<b>Experience Level</b>	+
<b>Employment Type</b>	+
Job Source PREMIUM	+
State	+
Skills	-

Scheduling

Leadership

Organization

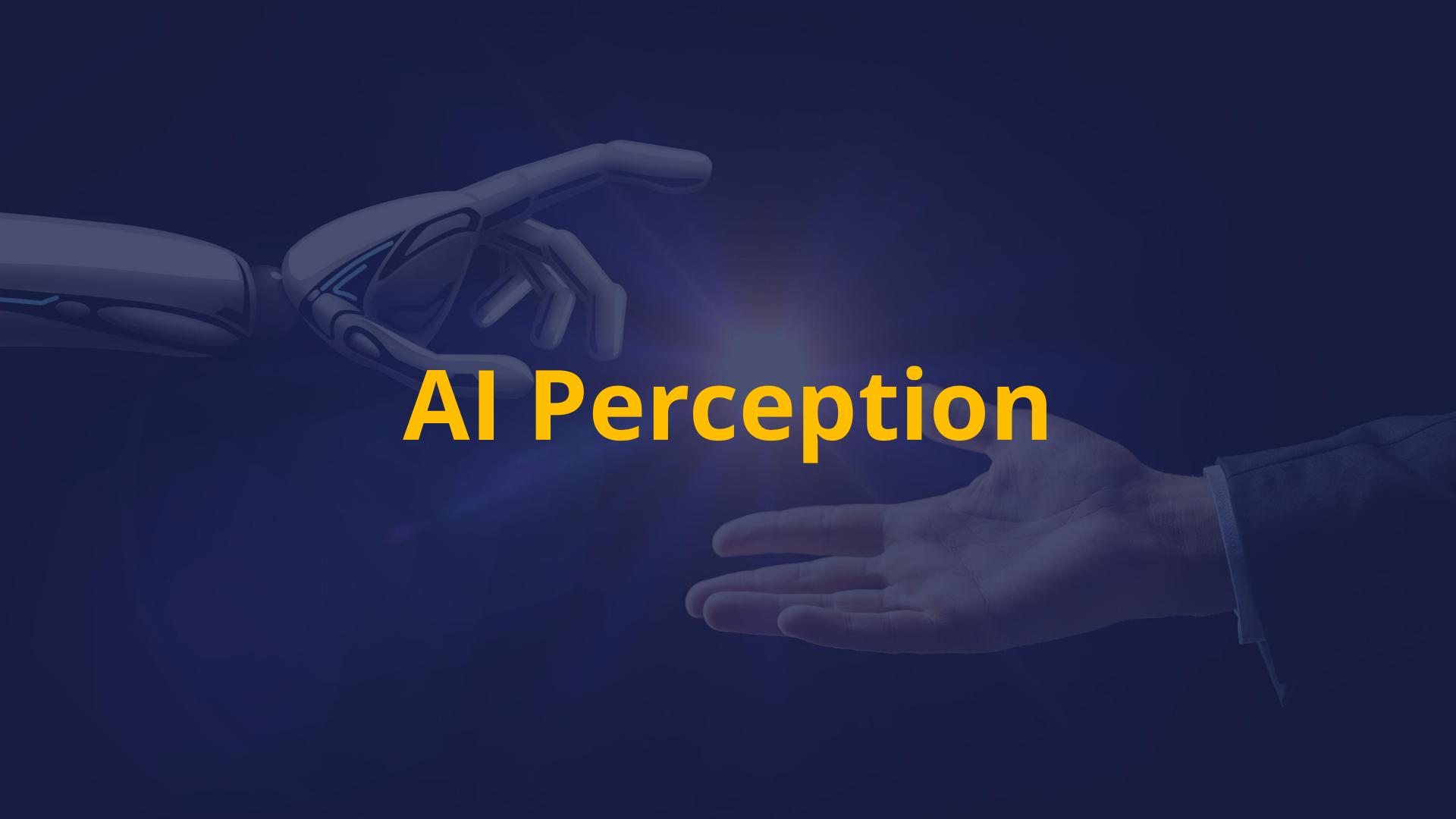
**Customer Service** 

Communication Skills

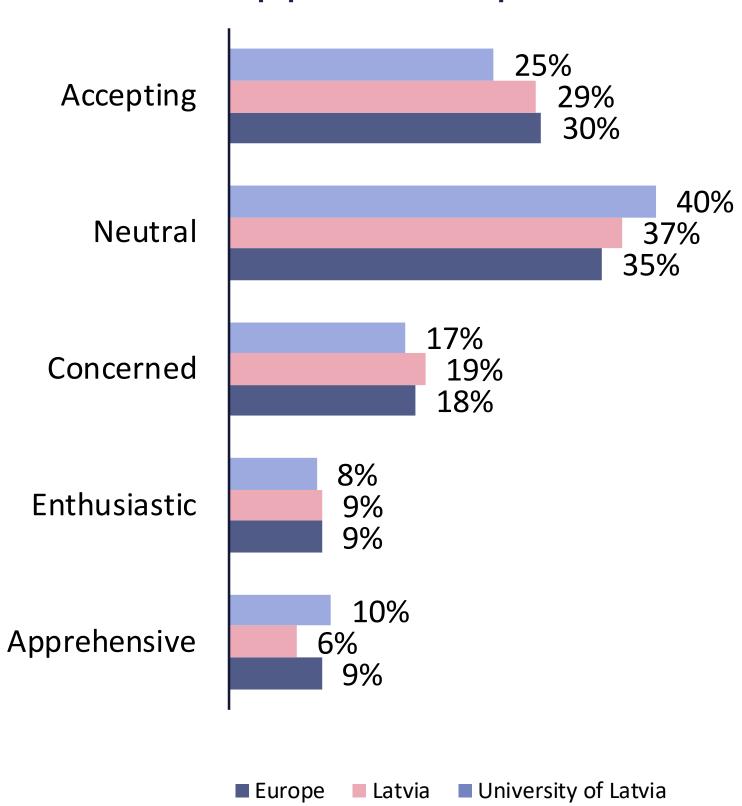


### **Key Points**

- Social media as well as university resources grew in **credibility**, telling us candidates seek real **human interactions** and trust it more.
- Globally, candidates prioritize finding a job that matches their skills
  rather than a company where they can see themselves in. This
  approach focuses on aligning their abilities with the job
  requirements, which is often more straightforward and measurable,
  compared to aligning their personal values and vision with the
  company's mission, culture, and long-term goals.



## How do you feel about using AI tools such as ChatGPT in your job application process?





### In which stages of your job search/application process would you be open to use Al?

Finding information about a company

Receiving job recommendations based on your skills and experience

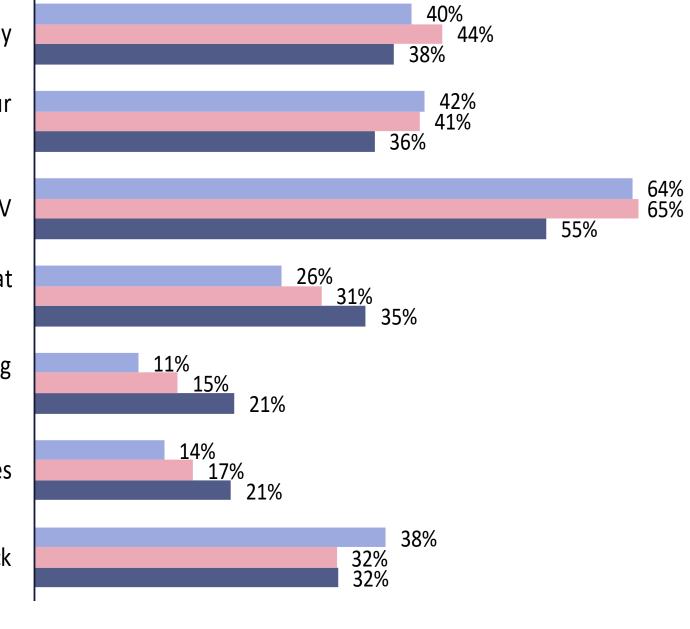
Building and improving your cover letter or CV

Job guidance (looking for open positions that would suit you)

Suggesting connections and networking opportunities

Tracking your job applications and deadlines

Holding mock interviews with feedback



University of Latvia

Latvia



### Al for CV improvement and tailoring

#### AI KEYWORD TARGETING V2

Great work! You're ranking well for these keywords in the job description:

Startup Consultant

Financial Structure

SaaS Software

**Strategic Objectives** 

**Advisory Board** 

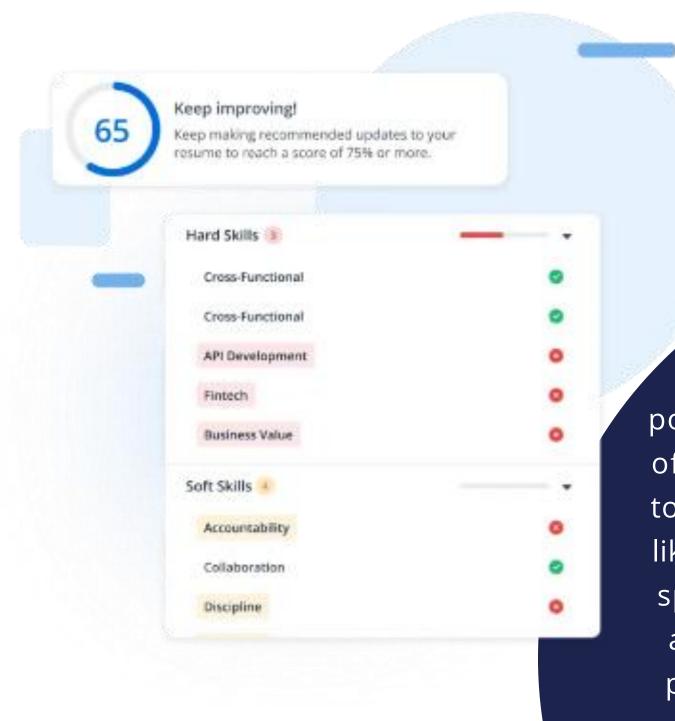
Want to improve your chances of getting this role? Consider adding the following keywords to your resume.

**Capital Strategy** 

×

**Operational Budget** 

×



Platforms like Jobscan analyze job postings and compare them to your resume, offering keyword suggestions and strategies to improve ATS compatibility. Similarly, tools like Rezi and AlApply customize resumes for specific roles by emphasizing relevant skills and enhancing formatting. By automating personalization, these tools save time and increase your chances of standing out to employers.

JobScan

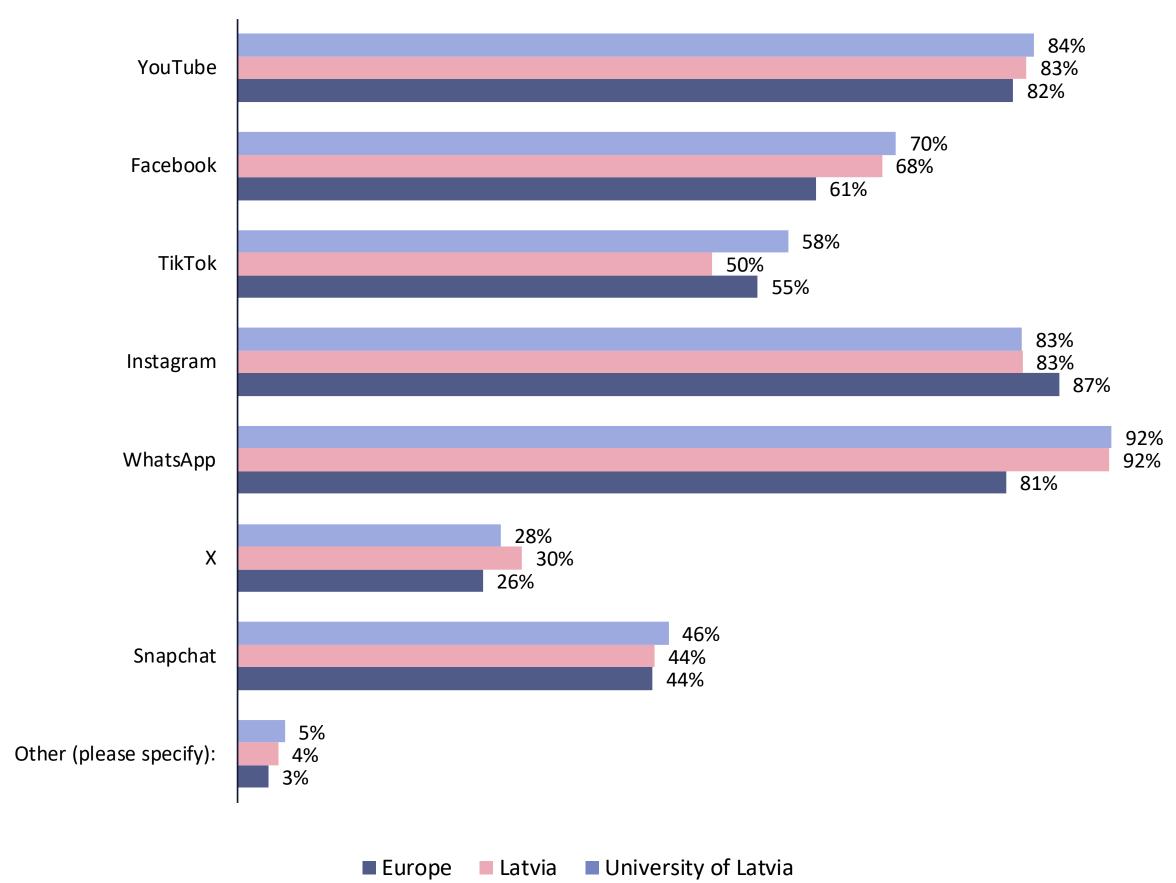


### **Key Points**

- Candidates grew more accustomed to the usage of AI in their job application process. They are open to employers using AI yet prefer it disclosed and not to be used as a decision-making tool, but rather as an automation tool.
- Employers want to know what candidates **think** and **willing to accept** in order to know how to imply Al within recruiting processes.



Which of the following social media platforms do you use?



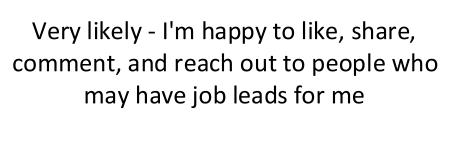




When you're scrolling through your social media feeds and come across career-related content, how likely are you to engage with it?

Latvia

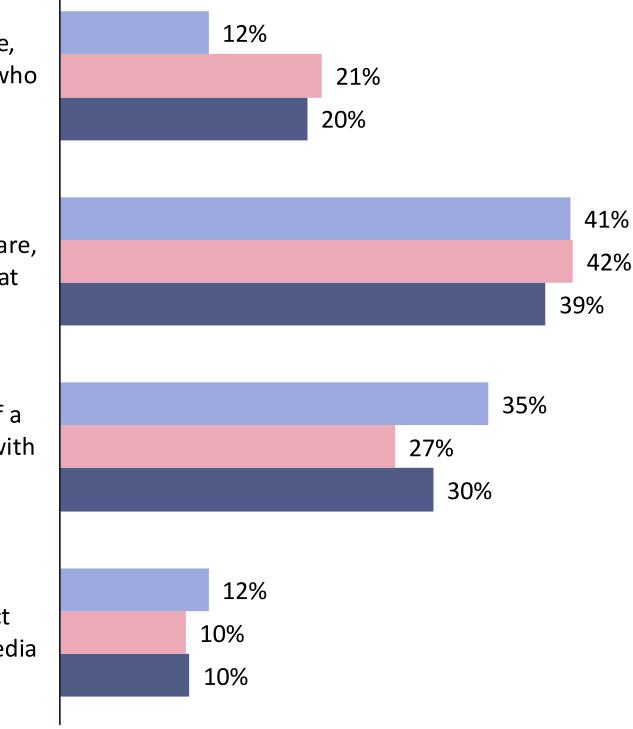
University of Latvia



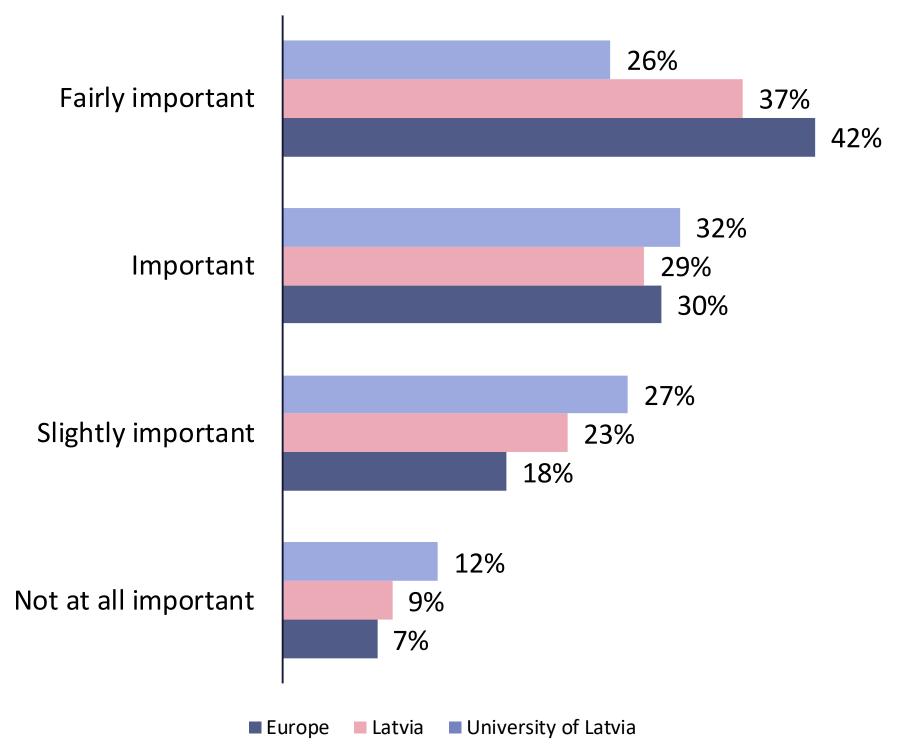
Somewhat likely - I'll give it a like or share, but I don't actively engage beyond that

Not very likely - I tend to be more of a passive observer and won't interact with the content much

Not at all likely - I don't usually interact with career-related content on social media



# How important is it for you that an employer works towards environmental sustainability?



Candidates today are no longer just looking for jobs, they are looking for companies that align with their environmental values.

They expect businesses to address climate change through sustainable business practices, responsible sourcing, and ecofriendly initiatives.

Environmental sustainability grew in importance and became a necessity for job seekers all around the world.



2030

2050

Paris Agreement

-42%

Greenhouse gas emissions scopes 1 2 3

Neutrality





#### Accessible workplaces

Since 2021 our Prague office in Europe has attained 100% physical accessibility standards thanks to a series of wide-reaching changes. These include brighter lighting throughout the building and on signage to make it easier for people with hearing impairments to lip-read and navigate their way around the office.

All lifts are equipped with braille for use by people with visual impairments, and all toilets, showers and parking facilities are wheelchair accessible.

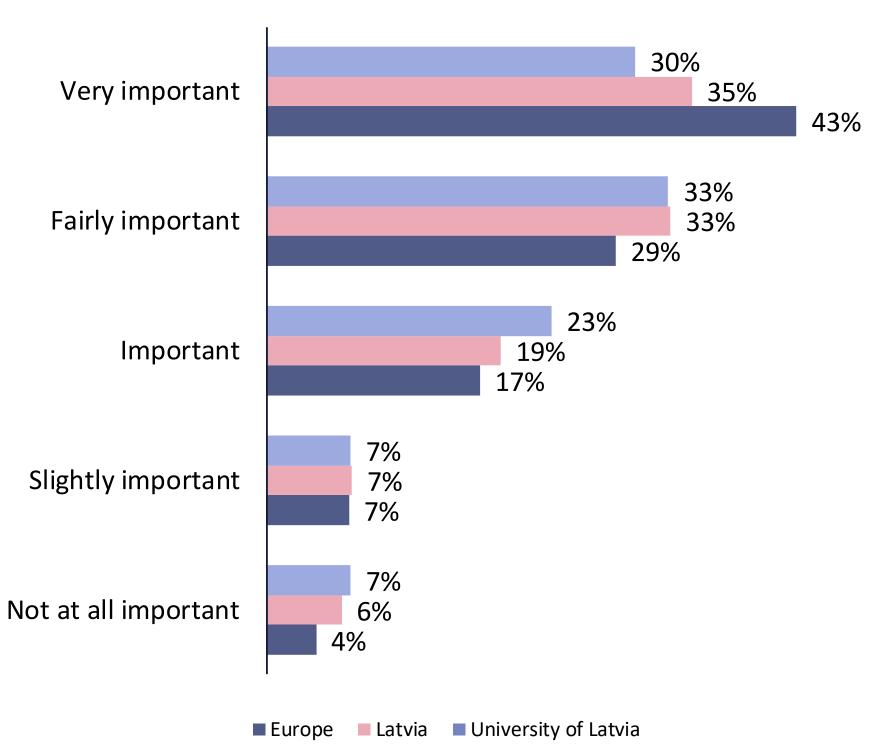
#### **Unilever**

DEI is crucial to attracting top talent, as today's employees seek workplaces where they feel valued, respected, and empowered to bring their whole selves to work. A strong DEI culture not only fosters a sense of belonging but also drives innovation, making organizations more appealing to diverse, high-performing candidates.

"Diversity is being invited to the dance.
Inclusion is being asked to dance. Equity is allowing you to choose the Music."

- Cynthia Olmedo

# How important is it for you that an employer works towards diversity, equity and inclusion?





### **Key Points**

- Social media usage **grew** in all platforms in terms of career-related activities and is used throughout different **job application** stages.
- Social media platforms become more **reliable** and many candidates are exposed to job ads, when META ads dominate the field.
- Both **DEI** and **Environmental Sustainability** grew in importance grew in **importance** over the years and became a necessity for young candidates.



### Potentialpark Timeline 2025

What does the year look like in Potentialpark





### Next steps



Decide when to share and re-share the study



**Survey opens (September-November)** 



**Receive promotional materials** 



Share the Study and/or events with students



Unlock your benefits!

